

Hilton HHonors® Conversion & FAQs

Which Elite Hilton HHonors tier am I eligible for?

Elite Diamond, Elite Platinum and Elite Royal Owners are eligible to join Elite Hilton HHonors® membership tiers for the lifetime of their Anantara Vacation Club Ownership. Eligible Club Owners will be enrolled to Hilton HHonors® membership upon their first conversion of Points. Please note that the enrollment may take up to 30 days therefore we advise Club Owners to plan their trip well in advance.

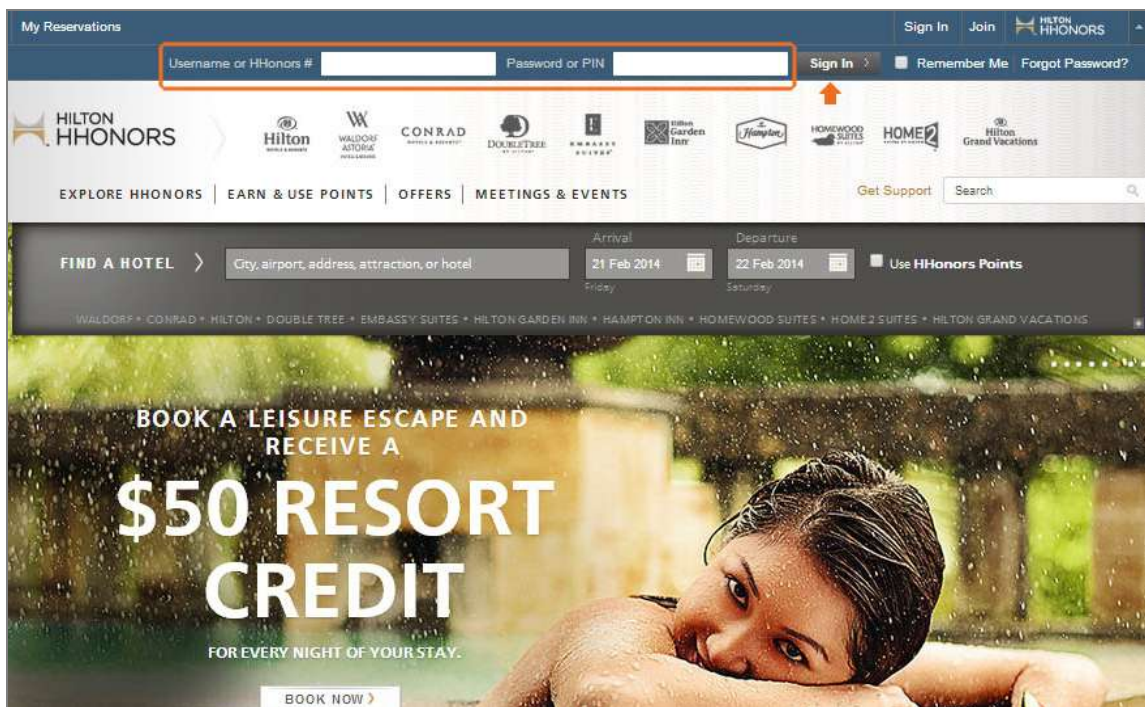
Elite Club Owners are able to receive the benefits and privileges associated with these Hilton HHonors® tiers:

- ❖ **Elite Diamond Owners** are eligible for **Silver Elite Hilton HHonors®** memberships
- ❖ **Elite Platinum & Elite Royal Owners** are eligible for **Gold Elite Hilton HHonors®** memberships

How do I request for the Hilton HHonors® Membership Card?

If you wish to receive a membership card from Hilton HHonors®, please follow the step below;

- 1) Log in [Hilton HHonors® website](#) using your HHonors® Number and HHonors PIN.



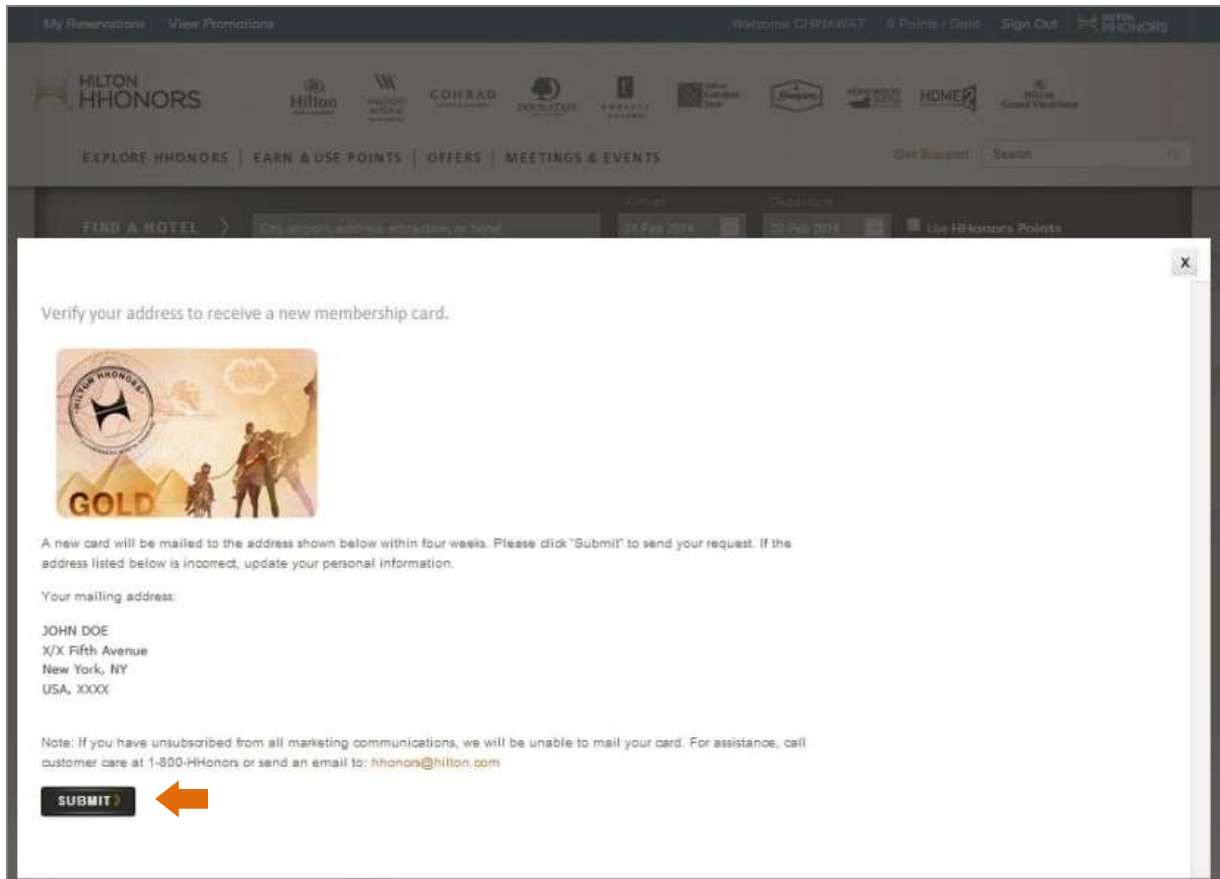
2) Click **Edit Profile**.

The screenshot shows the Hilton HHonors account overview page. At the top, there are navigation links for 'My Reservations' and 'View Promotions', and a welcome message for 'CHINAWAT' with '0 Points / Gold' and a 'Sign Out' button. Below this is a row of hotel brand logos including Hilton, Waldorf Astoria, Conrad, DoubleTree, Embassy Suites, Hilton Garden Inn, Hampton, Home2 Suites, and Hilton Grand Vacations. A search bar and 'Get Support' link are also present. The main content area is titled 'ACCOUNT OVERVIEW' and includes a sidebar with 'MY ACCOUNT', 'MY STAYS', and 'MY POINTS' sections. The main content displays the user's name 'JOHN DOE', HHonors Number 'XXXXXX', and current status 'GOLD'. The 'Edit Profile' link is circled in orange with an arrow pointing to it. Other links include 'Edit Preferences' and 'Learn more'. A progress bar shows the user is currently at the 'GOLD' status, with '0 Stays', '0 Nights', and '0 Base Points' earned this year.

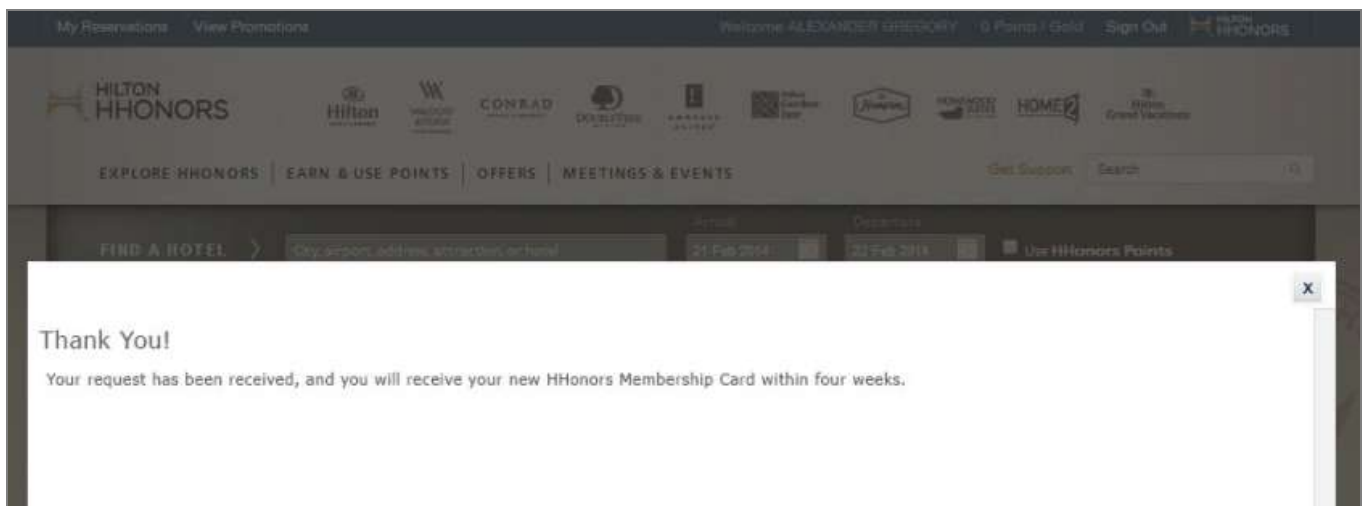
3) You should be now on **PERSONAL INFORMATION** page. Please recheck your name and address and then click **Send me a membership card**.

The screenshot shows the Hilton HHonors personal information page. At the top, there are navigation links for 'My Reservations' and 'View Promotions', and a welcome message for 'CHINAWAT' with '0 Points / Gold' and a 'Sign Out' button. Below this is a row of hotel brand logos including Hilton, Waldorf Astoria, Conrad, DoubleTree, Embassy Suites, Hilton Garden Inn, Hampton, Home2 Suites, and Hilton Grand Vacations. A search bar and 'Get Support' link are also present. The main content area is titled 'PERSONAL INFORMATION' and includes a sidebar with 'MY ACCOUNT', 'MY STAYS', and 'MY POINTS' sections. The main content displays the user's name 'JOHN DOE', HHonors Number 'XXXXXX', and current PIN '****'. The 'Send me a membership card' link is circled in orange with an arrow pointing to it. Other links include 'Change Username and Password' and 'Change PIN'.

4) You will see a pop-up page asking you to confirm your request. Click **SUBMIT**.



Once your request is submitted, you will receive your new HHonors® Membership Card within four weeks.



How do I convert my Anantara Vacation Club Points to Hilton HHonors®?

To stay at Hilton Worldwide properties, you are able to convert your Anantara Vacation Club Points into Hilton HHonors® Points. For each conversion there is a conversion fee of US\$110. Elite Platinum Owners receive one complimentary conversion per year, while Elite Royal Owners receive two complimentary conversions per year.

There are 2 options to convert Anantara Vacation Club Points to Hilton HHonors®:

- 1) **Regular conversion** at the rate of 1 Anantara Vacation Club Point = 20 Hilton HHonors® Points. Converted Hilton HHonors® Points will be available in mid January of the following year. Please note that the cut off for Regular Conversions is the 2nd Friday of December each year.
- 2) **Fast track conversion** at the rate of 1 Anantara Vacation Club Point = 17 Hilton HHonors® Points. Fast track conversions are processed weekly on Fridays, and the process generally takes 7-10 business days to have your Hilton HHonors® Points credited to your account.

You can convert Anantara Vacation Club Points in 1,000 point increments, with a minimum of 5,000 points required per conversion.

To process your conversion, contact Club Services at clubservices@anantaraclub.com.

How do I book your holiday at Hilton Hotels and Resorts by using Hilton HHonors® Points?

Once you are notified by email that the Hilton HHonors® Points are credited to your account, you can simply [begin your search](#) for participating hotels and corresponding reward categories, or view instructions on how to redeem points for a hotel reward from this [link](#).

Due to security and privacy issues, Anantara Vacation Club Services is unable to reserve you rooms in the Hilton Worldwide or confirm bookings on your behalf, thus we advise you to plan in advance to ensure you can book your desired hotel and room. If you are having difficulties navigating the site, please contact [Club Services](#) for further assistance.

Can my Hilton HHonors® Points be converted back to Anantara Vacation Club Points?

No, Hilton HHonors® Points cannot be converted back to Anantara Vacation Club Points. Please take note, however, that your Hilton HHonors® Points will not expire for the lifetime of your Anantara Vacation Club Ownership. The Hilton HHonors® Programme is therefore a great option to extend expiring Anantara Vacation Club Points.

What if I am not eligible for the Hilton HHonors® Programme?

Contact our Owner Enhancements department at enhancements@anantaraclub.com for more information and assistance.